

## HOBSON MOTOR INN TERMS AND CONDITIONS

1. All phone calls incur a mark up.
2. Bartercard Members will be charged at full rack rate, i.e. no discounts offered for Bartercard payments. All Bartercard payments over \$300.00 must have prior authorisation from the Management and pre-accepted by Bartercard.
3. No responsibility is accepted by us for any of your property left in unit(s) or car park or stolen from unit.
4. We reserve the right to inspect the unit at any time without notice and at any time to require you to vacate if we suspect you are using the unit for non-approved purposes or are disrupting other guests or are smoking inside, or have a dog or animal present.
5. Payment due on or before check out, unless charge back has prior approval.
6. Accounts overdue by 30 days incur interest from date of invoice at 1.5% per month plus costs of recovery.
7. Unauthorized charge backs incur a \$50.00 charge back fee. There is no charge back fee for Government departments, local authorities, public companies, repeat guests we have usually previously charged back in the past, and pre approved sports teams or pre-approved groups.
8. Deposits or a valid credit card number (with exp. Date) must be provided for bookings for Friday and Saturday nights during the summer season as such nights are often fully booked. Deposits may be requested in any other case. The deposit rates are usually \$50.00 per unit (whether 1 or more nights) or 10% of total charge, whichever is greater.
9. We do not accept bookings more than 24 months in advance. Bookings more than 12 months in advance may be charged at the tariff rates applicable at the time of arrival.
10. Deposits are non-refundable, even for cancelled bookings, unless we decide otherwise. We will refund deposits less \$100.00 where cancellation has been notified within the times below.
11. Cancellation of bookings must be notified to us 5 days prior to intended arrival for bookings of 1-3 units and 14 days prior for bookings of 3-10 units and 30 days prior for bookings of more than 10 units.
12. Tentative bookings must be confirmed to us 5 days prior to intended arrival for bookings of 1-3 units and 14 days prior for bookings of 3-10 units and 30 days prior for bookings of more than 10 units.
13. Deposits should be made payable to **Hobson Motor Inn** and can be direct credited to our ASB Bank Account to number : **12-3085-0202333-00.**
14. All credits to our Bank Account should include your name and reservations number (if you have it) and advice of the credit should be posted, faxed or e mailed to us. It is essential you immediately let us know of any electronic, direct credit, or deposit into our account.

15. GST is at 12.50%. If the govt reduces or increases GST, then our tariffs will correspondingly change to reflect the GST rates at the time of your stay.
16. **CHECK OUT TIME** is by **10.00 am**. Check out on Sunday is by **10.30 am**.
17. **CHECK IN TIME** is after **2.00 pm**. And before close of reception unless by prior arrangement. If at least 2 days prior notice is provided to us, we try to accommodate an **earlier check in**, but accept no responsibility if the unit is not available prior to **2.00 pm**.
18. No Discounts shall be given for a Unit not to your expectation unless requested within one hour of your arrival. Morning-after complaints are too late.
19. Dogs and animals are **not** permitted inside Units. Pets are not permitted inside your motor vehicle if on our property. If you do not adhere and your pet damages any Motel property the repair cost shall be charged to your account and we will require your immediate departure.
20. If extra cleaning is required for your unit, we reserve the right to charge for this.